

Radiant's Customer Portal Offers New Self-Serve Features and Superior Network Visibility

Vancouver, Canada July 16, 2013 – Radiant Communications Corp. ("Radiant") (TSX-V:RCN), a leading provider of managed network and cloud hosting solutions for medium-size enterprises, today announced new features for their Customer Portal. Radiant's Customer Portal now provides a centralized dashboard with real-time views into network status and self-serve features for convenient access to critical network information.

Networks are growing in complexity and organizations continue to demand maximum IT efficiency. IT teams tasked with supporting and managing networks need centralized tools to help quickly access the information needed to manage and monitor the network effectively. Radiant's secure Customer Portal simplifies network management by providing full visibility to the real-time status of your entire network with Google-map™ views for both your primary and secondary network services. With an intuitive interface and the integrated real-time dashboard view, the Customer Portal makes it easy to instantly view network status. New self-serve features provide a convenient way for customers to create and manage tickets, access billing information and customized reports.

With network management expertise gained over the past 15 years, Radiant is committed to delivering support tools to provide superior network visibility. "With a focus on maximizing overall network uptime and performance, we are continually providing customers with innovative services and support tools" said Radiant President and CEO Paul Healey. "We continue to build on our Customer Portal by focusing on the ease of use functionality and by providing our customers with self-serve features for direct access to the information they need to manage their operations efficiently."

The Customer Portal's centralized dashboard, with network, ticket and billing information clearly displayed, makes it easier to find the information customers need to manage their business. Real-time network performance and status is shown, allowing users to quickly identify any trouble spots and quickly access site specific details, including Google-map™ status updates 24x7. Easily enter and manage trouble tickets in the tickets section to save time and minimize service disruptions. In the billing section, you have secure, direct access to your current and historical billing and invoice information.

Network availability, performance and security are critical for today's business. Radiant's Customer Portal provides full visibility and convenient self-serve features for easy access to essential network information that organizations' require to operate their businesses efficiently.

About Radiant

Radiant Communications is a leading provider of managed network and cloud hosting solutions for medium-size enterprises. Leveraging one of the largest Internet footprints across Canada, Radiant offers a comprehensive portfolio of reliable, secure and scalable IT infrastructure services, simplified under a single point of contact. For over 15 years, many of Canada's most recognized brand names have been relying on Radiant to support their mission-critical business operations.

For More Information

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